

# **AI & F5**

Giedrius Zybertas BDM, B4, BAKOTECH Giedrius.Zybertas@Bakotech.com +37061460838 Agenda

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# **Al for business**

## Al is not new

History of AI



### The pace of adoption of Generative AI has been astounding

Time it took companies to reach 100 million users:



Sources: Global X ETFs with info derived from: BBC News. (2018, Jan 23). Netflix's history: From DVD rentals to streaming success; Cerullo, M. (2023, Feb 1). ChatGPT user base is growing faster than TikTok. CBS News.

## **Generative AI and Large Language Models (LLM)**

Setting the context



Technology which emulates human or beyond-human intelligence

A form of AI which uses data to train models to <u>make</u> <u>predictions</u> or <u>produce</u> <u>insights</u>

A form of machine learning which uses large quantities of data to train models to produce content



A form of machine learning which uses large quantities of data to train models to produce content

A general purpose model trained on large quantities of data

A model trained on large quantities of text to produce plausible content

A publicly available service which provides a chat interface to an LLM

## **Generative AI has democratised technology**

Anyone, technical and non-technical, can unlock its power





Create an app when you've never coded before



Appeal an insurance denial



Write Excel formulas



Design a personal shopping assistant

Plugins available with **GPT-4** 



Build new games



Write marketing blogs

Source: OpenAl

### Adoption of Al in business is starting to ramp up

### 75%

of organisations consider Al a core business focus



### Al models are

## Hybrid

with 40% of orgs deploying AI models on premises and 65% in public clouds



Al budgets expected to grow

94%

from 2024 to 2026



Most businesses consider

### Security and Compliance

as one of the top challenges that complicate deployment of AI models and applications



Source: F5 2024 State of Application Strategy Report

### For cyber security, AI is a double-edged sword

### Creates new attack surfaces and new attack capabilities

Moving at alarming speed, no reservations



### Enhances cyber security

Exercising caution with deferment to human expertise

# Al for F5

### Al is not new to F5

#### 2006

**Policy Builder** to automatically create WAF security policy

**2011 Machine Learning (ML)** to optimise BIG-IP network stack

#### 2012

**ML-based learning mode** to improve WAF efficacy

#### 2014

Behavioural anomaly analysis to improve WAF efficacy

### **2020 Shape acquisition** Al powered anti-bot and fraud

#### 2019

Stage 2 retrospective analysis to deter bots and automated attacks

#### 2016

**Behavioural DoS** to mitigate attacks using dynamic signatures

#### 2015

**ML in iHealth** to identity customer BIG-IP issues and misconfigurations

**2021 Dynamic API Discovery** to mitigate risk from rogue APIs **2021** False Positive Suppression to reduce burden on SecOps teams

**2022 Malicious User Detection** to automatically mitigate bad actors

### 2023

**API Endpoints Risk Score** to measure risk of discovered APIs

## F5 AI Data Fabric – Roadmap to AlOps

Leverage Generative AI to deliver insights and ease of use across our portfolio



### **Train and refine ML detection models**

Use LLMs to build highly accurate classifiers in minutes, then generate signatures.

"That's an attack. Train and deploy a model to detect events that look like it."



### **Dynamic data visualisation**

Use LLMs to turn natural language prompts into API queries of the F5 data platform.

"How many times did that attack happen in the last week? Graph that for me."



### Virtual assistant through a chatbot

Easily converse with knowledgebase articles and receive recommendations.

"How can I configure blocking actions on that type of attack?"

# F5 for Al

## Generative AI in enterprise – With rewards come new risks

### Secure enterprise AI apps

• Eliminate risk of prompt injection, data leaks, and harmful LLM responses from GenAI apps

Al/ML, Vulnerability Management
Vanna AI prompt injection vulnerability
enables RCE
June 27, 2024 Share

### Protect employee usage of GenAI apps

• Enable employees to adopt GenAI tools without worrying about data privacy and regulatory risks

### Samsung Bans Staff's AI Use After Spotting ChatGPT Data Leak

Employees accidentally leaked sensitive data via ChatGPT
Company preparing own internal artificial intelligence tools

### **Defend developers using AI code assistants**

• Adopt AI-based code assistants like GitHub Copilot without worrying about secrets exfiltration

#### DIVE BRIEF

# AI-generated code leads to security issues for most businesses: report

More than three-quarters of developers bypass established protocols to use code completion tools despite potential risks, Snyk's research found.

## Training, Inference, and Retrieval-Augmented Generation (RAG)

LLM application architecture



### From web applications, to APIs, to AI





APPLICATION DELIVERY CONTROLLER (ADC) CONTENT DELIVERY NETWORK (CDN)

#### API GATEWAY API MANAGEMENT

API request routing Dev portal Rate limiting and accounting

#### AI / LLM PROXY

Deep LLM integrations Prompt management Rich observability Token counting

## **Generative AI and API Security**

API security at the foundation of AI security

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No matter how you're using gen AI, at the end of the day, you're calling an endpoint either with an SDK or a library or via a REST API."

Mete Atamel Developer Advocate, Google Cloud



## **F5 - Key Capabilities**







### Application and API Security

Al-powered protection for Al deployments with full API lifecycle protection

# Traffic management and data ingestion

High-throughput connectivity across on-premises, cloud, and edge for AI inference and model training.

# Operational simplicity and resource management

Simplified workload management and processing with a single platform that covers the entire application pipeline

### Observability and Compliance

Precise monitoring and operational insights, coupled with stringent compliance measures

## Top 5 Use Cases for the F5 Delivery & Security Network



#### Traffic Management for Data Ingest

High-performance load balancing to ingest data for multi-billion-parameter Al models

#### **API Security**

Automatically discover and secure all AI training and inference endpoints

#### Secure Multicloud Networking

High-throughput connectivity across onprem, clouds, and edge for AI model training & inference

#### **Distributed Inference**

Run AI inference models anywhere cloud to edge with lifecycle management update, patch, and version manage centrally.

#### Secure AI App Delivery in Kubernetes

Simplify and streamline model operations and security at scale.

# Key takeaways

## Securing AI requires careful planning



### New threat vectors

Protecting AI apps requires a security platform that can offer all existing app security tools (WAAP) plus additional protection against new attacks





### **Distributed architecture**

Protecting an AI ecosystem requires a solution that allows to easily and safely interconnect all the AI system components across data center, cloud and edge

### **Evolving requirements**

Look for solutions that allow you to evolve your architecture (inferencing, training, RAG, federated learning, etc.)

### **Get a free Web App Scanning**





